



## Responsible Gaming

- ▶ Ensure compliance with responsible gaming regulations
- ▶ Centralised / Distributed model support
- ▶ Real time Monitoring and Alerting
- ▶ Analytics and investigation

VIX VIZION'S IMAGUS INTELLIGENT VIDEO ANALYTICS SOFTWARE PROVIDES A SIMPLE ACCURATE SOLUTION FOR COMPLYING WITH RESPONSIBLE GAMING REGULATION AND HELPING MANAGE CUSTOMERS IN YOUR LICENSED VENUE

### CENTRALISED AND DISTRIBUTED MODEL SUPPORT

- Customer can exclude themselves at the licensed venue or through a centralised service
- Enrolments are made easily by uploading a drivers' licence
- Facial images can be shared with nominated excluded venues
- Facial biometrics can be integrated with the licensed venues VMS/CCTV facilities

### REAL TIME MONITORING AND ALERTING

- Self excluded customers faces are tagged on enrolment to ensure they are banned from gaming rooms
- Faces of patrons are checked against banned lists upon entering a licensed venue or gaming room
- Alerts are raised in real time and can be sent to key staff/duty manager via SMS or email

### ANALYTICS AND INVESTIGATION

- Forensic tools are available to enable the analysis of customer non-compliance
- Analytical data is available to assist with trend analysis and venue compliance
- Behavioural information can be collected to show patrons gaming patterns

### VIX VIZION - PRIVACY AND SECURITY

Responsible gaming is a very sensitive issue and the Imagus software has been designed with privacy principles top of mind. The facial images are stored in a secure facility and will only be shared to those licensed venues nominated by the self excluded customer. Images can be shared as image files or metadata. The data can be automatically purged from the system when the exclusion period expires.